



[Enterprise Resource Planning, alexis Leon 2nd Edition](#)

MCA 405(4) ENTERPRISE RESOURCE PLANNING

Module I

ERP Overview - Definition, History, Benefits, Enterprise Applications. ERP Life Cycle, Implementation Methodology. Costs of ERP Implementation. Selecting Consulting Partner. ERP package Selection, Project Team and Organizational Structure.

Module II

ERP Project Management, Requirements, Business Process Re-engineering - re-engineering phases, role of IT in BPR, benchmarking, Business Process Modeling and Business Modeling, Gaps, Gap management Strategy, Configuration and Testing

Module III

ERP Security, Data Migration, Cut-over Planning and Go Live Preparation, Training, Change management, ASAP Methodology, Success/failure of an ERP implementation, Application Support-Support Cycle, Transition Cycle, Service levels and SLAs, Support Models.

Module IV

ERP functional Modules- Human capital management, financial Management, Procurement and Inventory Management, Supplier Relationship Management, supply Chain Planning, Sales and Service, CRM, Quality Management, Product Life Cycle management, Logistics.

Module V

Technology for ERP- Portal, Content Management System, Business Intelligence, Data warehousing. Emerging trends in ERP.

Case Studies-ITC, Nestle, Maruti Suzuki, Airtel, Asian Paints.

References

- Enterprise Resource Planning, Rajesh Ray, 1st Edition, McGraw Hill Publications
- Enterprise Resource Planning, Alexis Leon, Tata McGraw Hill Publications
- Enterprise Resource Planning, Jagan Nathan Vaman, Tata McGraw Hill Publications
- Enterprise Resource Planning, Sumner, Pearson Publications

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